

Morgan Stanley India Company Private Limited - Summary of Investor Complaints

SEBI registration for Stock Broking - INZ000244438

Data for January 2025

Sr. No.	Received from	Carried forward from previous months	Received during the month	Total Pending	Resolved *	Pending at the end of the month **		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	3	3	0	3	0	0
3	Stock Exchanges	0	1	0	1	0	0	1
4	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	4	3	1	3	0	

Trend of monthly disposal of complaints FY 2024-2025

Sr. No.	Month	Carried forward from previous months	Received	Resolved*	Pending **
1	2	3	4	5	6
1	April 2024	0	0	0	0
2	May 2024	0	7	7	0
3	June 2024	0	3	3	0
4	July 2024	0	3	3	0
5	August 2024	0	0	0	0
6	September 2024	0	2	1	1
7	October 2024	1	2	3	0
8	November 2024	0	4	3	1
9	December 2024	1	1	2	0
10	January 2025	0	4	1	3
	Grand Total	2	26	23	5

*Includes complaints of previous months resolved in the current month.

**Include total complaints pending as on the last day of the month.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	0	0	0	0
2	2021-22	0	0	0	0
3	2022-23	0	0	0	0
4	2023-24	0	0	0	0
5	2024-25 [§]	0	0	0	0
	Grand Total	0	0	0	0

§	Status as on January 2025
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