

Grievance Redressal/ Escalation Matrix of Morgan Stanley India Company Private Limited for Research Analysts (RA) business.

Detail of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Ramola DSouza	Altimus, Level 39 & 40, Pandurang Budhkar Marg, Worli, Mumbai.	+91-22-6118 - 2221	Ramola.DSouza@morganstanley.com	9:00 am to 6:00 pm
Head of Customer Care	Ramola DSouza	Altimus, Level 39 & 40, Pandurang Budhkar Marg, Worli, Mumbai.	+91-22-6118 - 2221	Ramola.DSouza@morganstanley.com	9:00 am to 6:00 pm
Compliance Officer	Tejarshi Hardas	Altimus, Level 39 & 40, Pandurang Budhkar Marg, Worli, Mumbai.	+91-22-6118 - 2051	Tejarshi.Hardas@morganstanley.com	9:00 am to 6:00 pm
CEO	*NA	*NA	*NA	*NA	*NA
Principal Officer	Ridham Desai	Altimus, Level 39 & 40, Pandurang Budhkar Marg, Worli, Mumbai.	+91-22-6118 - 2222	Ridham.Desai@morganstanley.com	9:00 am to 6:00 pm

*NA – Not Applicable

Reference circulars:

[BSE Notice no. 20241209-41 December 9, 2024](#)